

More about our new assistance service

BHPhotoVideo gives you peace of mind in one comprehensive plan: around-the-clock tech support, up to 24 months of product protection on most BHPhotoVideo smartphone purchases with an active membership. It's the plan you need to protect the tech you love.

Price:

€199 yearly membership

Benefits of the service:

- Free Geek Squad tech support available 24/7/365.
- Up to 24 months of product protection
- Free delivery and standard installation.
- VIP access to dedicated phone and chat teams.
- Access to exclusive prices
- Free 2-day shipping
- Extended 60-day return and exchange window.
- Everyday savings on repairs, advanced services and more.

Main selling points:

Tech help, day and night.

Let us be your guide through the easiest and most difficult tech questions. Get unlimited 24/7/365 tech support on all the smartphones in your home, no matter where you bought it. We're always ready to help you in store, over the phone and 24/7 online.

The tech you love, protected.

Say goodbye to debating whether to add protection when you buy new tech. You'll get up to 24 months of product protection on most BHPhotoVideo purchases, including AppleCare+ on Apple products. For most portable devices, plans also include protection against drops and spills.

Free delivery, standard installation and haul-away.

There's a huge list of smartphone services that we'll do for free when you purchase your product from BHPhotoVideo.² You'll also get free delivery on BHPhotoVideo purchases and free haul-away for most smartphones.